

Our son loves how he can go to HOPe and doesn't have to worry about being different because it is the one place that he can go to and be himself.





**ABOUT OUR STRATEGIC PLAN** 

**A Strategic Framework** for HOPe



350 Washington Street North Easton, MA 02356

(508) 205-0555 · houseofpossibilities.org



HOUSE of POSSIBILITIES

## A HOME

HOPe is more than just a place to be it's a place to belong.

## **AWAY FROM HOME**

A place where children and adults with disabilities grow in skills, confidence, and happiness.

## WHERE EVERYONE

A place where caregivers can find understanding and support.

## **BELONGS**



Rev 05-09-23



Support for Children, Adults & Families Living at Home



Community Inclusion and Workforce Participation



Organizational Strength for Continued Growth



Strong Partnerships as a Kev to Success

Caring for an individual with disabilities can be overwhelming. With staffing shortages and support systems stretched thin, getting even the most basic services can be an immense task. We provide families with the tools they need to stay healthy, happy, and together.

We will strengthen our commitment to families by:

- Expanding respite, social, and recreational options for children and adults
- Providing education to help families identify and access the resources they need to be successful
- Increasing services that support the family unit
- Planning for the expansion of respite facilities

While workforce participation rates among people with disabilities have seen little movement, our partnership with Jewish Vocational Services Boston is setting a new bar, with double the national average for workforce participation. This program is well positioned to prepare the growing number of Turning-22 young adults for greater independence.

We will light a path to the future for the young adults we serve by:

- Establishing Without Walls services that are fully integrated with natural supports
- Planning for expansion of career and community access capacity and locations
- Growing and strengthening our pool of opportunities and partnerships

As we grow, it's vital that we develop our talent and infrastructure to support a larger organization. In the face of an unprecedented workforce shortage, recruiting qualified staff and leadership is critical to sustaining and building the resources to support our mission.

We will invest in the future of HOPe by:

- Attracting, developing, and retaining best-in-class workforce, Board of Directors, volunteers, and advisors
- Leading the industry in wages for frontline workers
- Assessing and addressing key systems, technology, and policies for sustained growth
- Ensuring long-term financial sustainability with a strengthened balance sheet and year-over-year positive operating results

Partnerships have been critical to our success as a small but innovative provider.

Further expanding those partnerships, and developing new ones, will ensure access to resources that will allow us to achieve our goals.

We will build on the success for our partnerships by:

- Expanding collaboration with Stonehill College, Jewish Vocational Services Boston, and Boston Public Market
- Establishing a collective of small, innovative peer providers
- Improving visibility among state legislators, departments, and associations
- Increasing our efforts in community affairs and advocacy



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At every turn, HOPe is pushing the boundaries of what is possible for a person living with disabilities in today's world.

JJ

KATIE TERINO, CHIEF EXECUTIVE OFFICER **38%** 

**WORKFORCE PARTICIPATION** 

19,872

CHILDREN'S RESPITE HOURS
OFFERED ANNUALLY